

Effective 7/5/10, the Iowa Department of Human Services (DHS) Monroe County Office is a less than full time office. Less than full time means that the office building is not open to the public on a daily basis. This change will not delay or reduce services.

Residents of Monroe County will be able to apply for DHS services in either Monroe or Mahaska County or by applying online at: www.oasis.iowa.gov

Please call ahead to arrange an appointment with an Income Maintenance Worker or a Social Worker at either office. The number is 641-673-3496. The Mahaska County office is located at 410 South 11th, Oskaloosa, IA 52577. Office hours in the Mahaska County office are 8:00 a.m. to 4:30 p.m.

You should continue to report changes to your Income Maintenance Worker by calling the Customer Service Call Center at 1-877-DHS-5678 or 1-877-347-5678, Fax: 1-877-238-0015.

The Monroe County office will continue to be located at 103 So. Clinton in Albia. Income Maintenance Workers will be available for scheduled appointments in Albia on Tuesdays and Thursdays of each week. Please call 641-932-5187 to make an appointment. Social Workers will be in the local community available for home visits, court, and family team meetings as they always have been.

Child abuse allegations and services to assist families in assuring their children are safe will be addressed from the Mahaska County DHS office. Child abuse referrals may be made by contacting the Mahaska County Office at 641-673-3496 or 800-407-6250.

Child abuse referrals after normal office hours can be made by calling the Child Abuse Hotline 1-800-362-2178.